GeBBS® HEALTHCARE SOLUTIONS
Forward Thinking

Payer Solutions

GeBBS Healthcare Solutions provides payers with a single enterprise solution to perform Risk Adjustment and Quality initiatives. We deliver intuitive, comprehensive solutions that give your organization a platform that improves productivity, increases accuracy, provides real-time analytic reporting and control on projects.

TECHNOLOGY

CHART ACQUISITION	HEDIS® & STARS	CONCURRENT & RETROSPECTIVE REVIEW
Acquisition and Call Center Resources	Identify Gaps and Improve Quality	Coding & Auditing Workflow for 1st, 2nd, and Audit the Auditor
Integrated and Searchable Chart Repository	Built in Workflow for External Overreads and MRRV Audits	Primary and Secondary Findings for Enhanced Provider Education
Real-time Dashboards – Project Status, Payment Processing	Perform Risk Adjustment and Quality Simultaneously	NLP/AI Coding Workflow Improves Quality and Productivity
Provider Portal - Enables Efficient Upload - Reduces Cost	Real-time Compliance Reporting by Measure	Improves Documentation with Real-time Feedback at POC

REPORTING ANALYTICS

The GeBBS Difference

FlexSource ™ :
Technology Services

NLP/AI Workflow:
Increased Code Capture
Improve Productivity

One Platform:
Risk Adjustment and Quality

Provider Education:
Code Recapture Reporting
Improve Documentation

Concurrent:
Pre-Bill Code Capture
Real-Time Query

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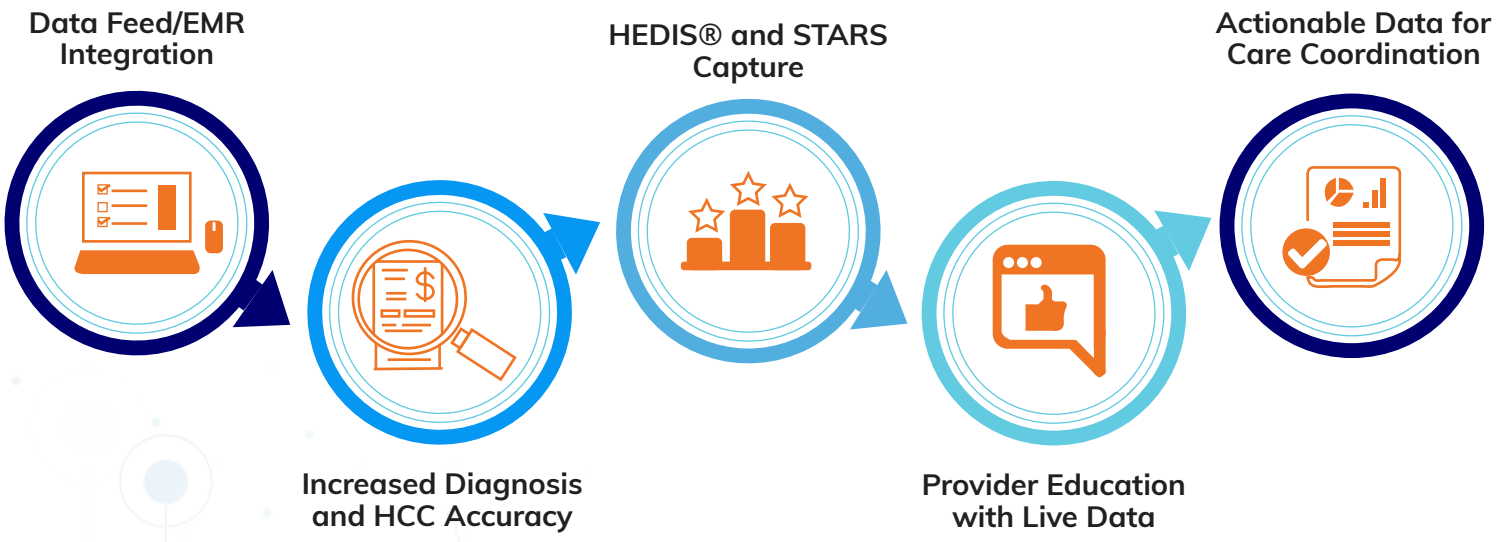
Risk Adjustment

GeBBS' end-to-end technology integrated solution optimizes risk score accuracy, resulting in secure HCC submissions and mitigation of RADV risk. Our platform delivers compliant outcomes for risk adjustment, adhering to regulatory standards and guidelines.

CAPABILITIES

- Assess Risk Adjustment Conditions at POC
- HCC Coding and HEDIS® Capture
- Pre-Bill Code Capture
- Compare HCC Code Capture Year Over Year
- Blind Coding or Coding Review
- Claims Data Validation Audit
- Real-time Provider Query for Clarification and Education



Productivity
Maximize Productivity Through Streamlined NLP Enabled Workflows

Transparency
Real-time Dashboard with Extensive Drill-down Capabilities

Compliance
Support Add and Delete Conditions Through Documentation Identification

Complete Code Capture
NLP Improves Code Capture Through Documentation Review

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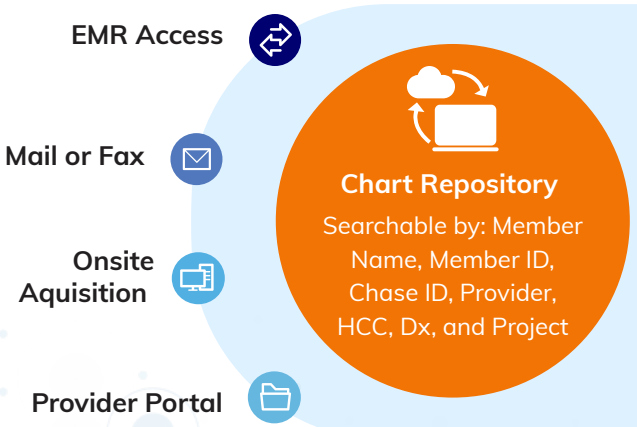
Chart Acquisition Services

GeBBS' services and technology platform give payers and risk bearing providers fast, reliable record retrieval. GeBBS' continuously updated provider database ensures that all appropriate parties receive the information they need, when they need it, with minimal provider abrasion.

Risk Adjustment and quality initiatives (HEDIS® score and STAR bonuses), rely on Chart Acquisition for comprehensive medical record review. GeBBS' Chart Acquisition platform gives healthcare organizations the ability to receive charts directly from providers – quickly, automatically, and cost-effectively.

Enhanced Chart Acquisition Service Benefits:



- Review, Track and Respond All in One Platform
- Real-time Chart Acquisition Status
- Increase Accuracy and Streamline Documentation
- Optimize Internal and External Acquisition Process
- Dynamic Acquisition/Call Center Agent Workflow & Reporting
- Ability to Augment or Outsource Chart Acquisition
- Significantly Reduce Electronic Acquisition Costs

Our HEDIS® solutions provide a real-time look at your performance – allowing payers to improve care delivery, quality and member satisfaction.

- Identify Gaps and Improve Quality
- Real-time Compliance Reporting by Measure
- Built-in Workflow for External Overreads and MMRV
- Perform Risk Adjustment and Quality Simultaneously
- Transparency Using GeBBS Web-based Management Platform
- Best Record Approach to Find the Right Measures in the Right Place

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GeBBS® HEALTHCARE SOLUTIONS
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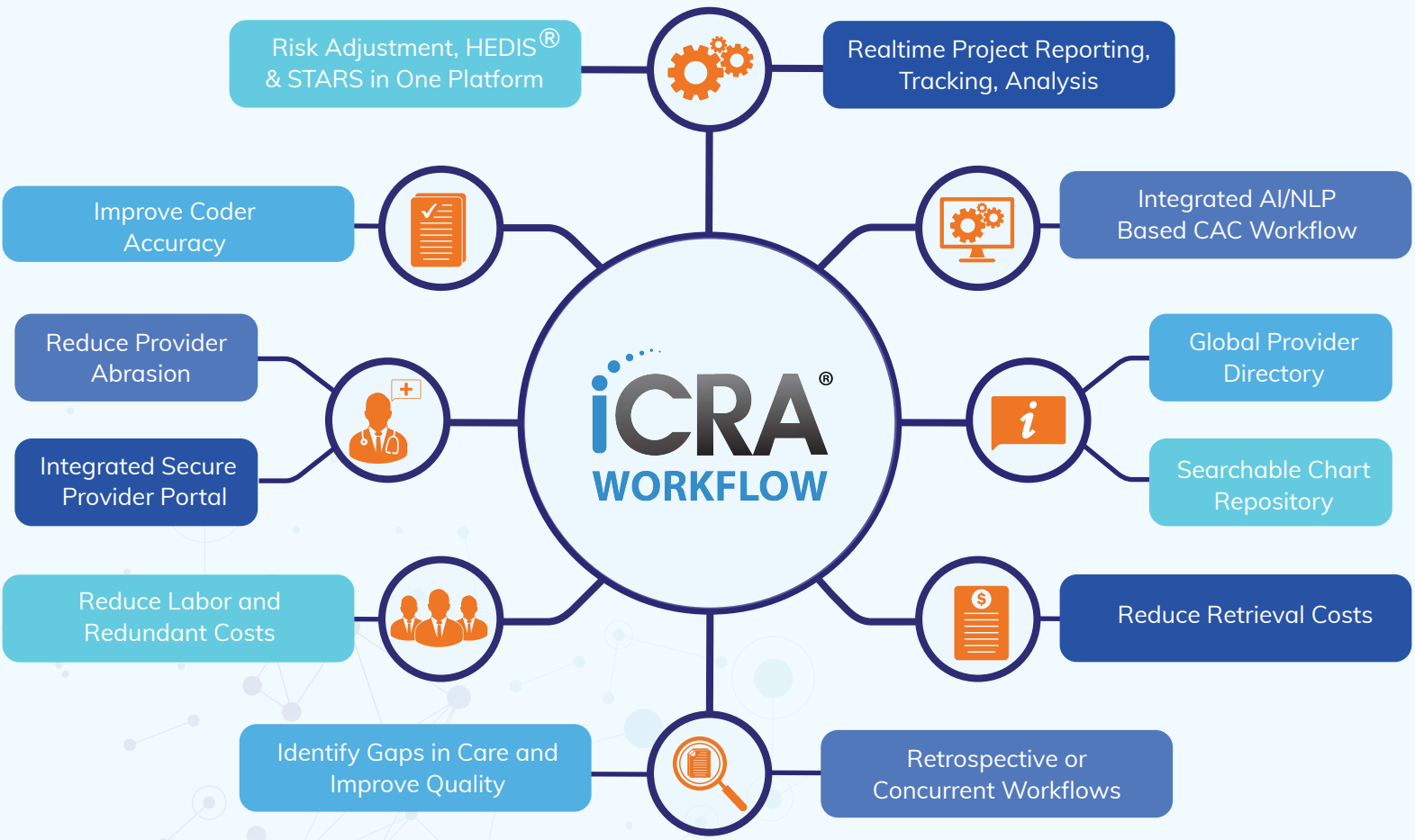
iCRA® WORKFLOW

One Platform - Built for Success

GeBBS Healthcare Solutions provides payers with a single enterprise solution to perform Risk Adjustment and Quality initiatives. We deliver intuitive, comprehensive solutions that give your organization a platform that improves productivity, increases accuracy, provides real-time analytic reporting and control on projects.

Whether in-house or outsourced, our data-driven solutions integrate NLP/AI driven coding, RAF score validation, chart management, and provider education. It's a smarter, scalable approach to quality improvement and cost control that contributes directly to the bottom line.



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GeBBS® HEALTHCARE SOLUTIONS
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iCRA® WORKFLOW

One Platform - Built for Success

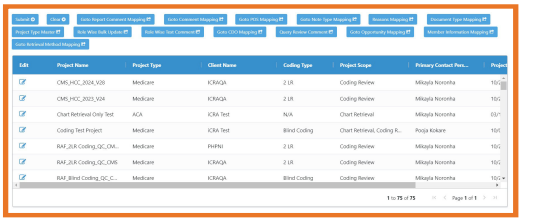
Enhanced Features of iCode Risk Adjustment

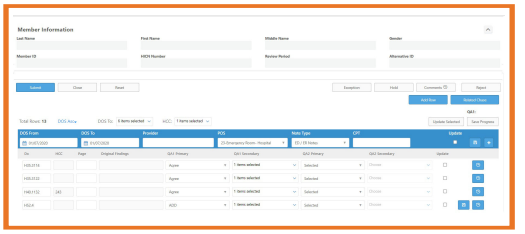
One Platform for End-to-End Workflow:

Streamline all your chart retrieval, concurrent and retrospective chart reviews, provider education and management reporting. iCRA provides the ability to manage internal team, vendor team and processes from one place.

Customization:

iCRA can be customized to fit your workflows and needs.



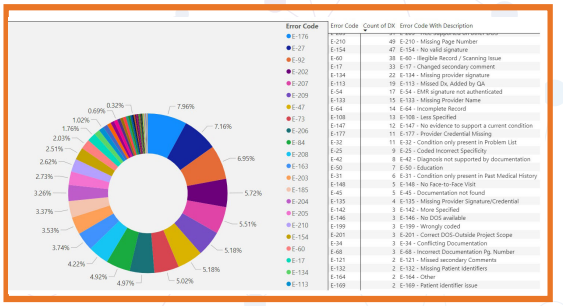


Implementation Team:

Ease implementation and maximize outcomes; GeBBS provides a skilled and experienced team to support you. The team includes project managers, coding/auditing SMEs, and experts in EMRs and IT.

Optimize Compliance with Analytics:

Enhance or replace your current coding and compliance workflows. iCRA provides effective and automated tools to identify and act on risk and opportunities.



Combine GeBBS Services with Internal Operations:

Expands and streamlines clients process by bolstering internal workflows with additional services from GeBBS experienced team of retrieval experts, coders, auditors and educators. iCRA allows for both internal and external to work within one tool to provide continuity, visibility, and improved results.

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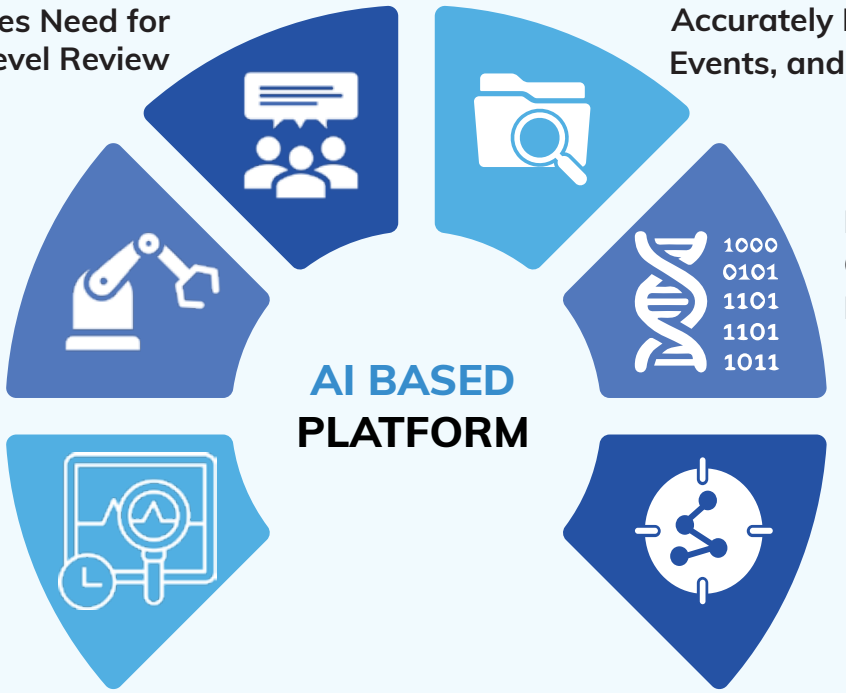
iCRA® WORKFLOW

One Platform - Built for Success

The iCRA platform is built on the latest AI based technologies coupled with deep-learning-based capability with Recurrent Neural Network based OCR engine. The NLP platform enables higher quality validation of records, supports a proactive and auditable coding process, which strives to “get it right the first time”.

Advanced AI Based Platform:



- Reduces Need for Multi-Level Review
- Accurately Extract Entities, Events, and Facts
- Leverage Machine Learning Model and NLP Technology
- Increases Correct Code Capture Count for Improved Productivity
- Intelligently Analyze the Data in Medical Records/Charts
- Recognize ICD-10 Codes and Info on Their Meaning and Relationship

N gram sequences for text normalization and match identification.

NLP based algorithms to extract disease classification and categorization.

API Integration which is presented through the UI to the end user.

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