

iCode Assurance: Coding Audit Software

GeBBS' iCode Assurance™ is a comprehensive, customizable medical coding audit software (SaaS). With built-in workflow, interactive audit management dashboard, detailed scorecards, and robust reporting, it optimizes and accelerates the coding audit process. For hospitals and providers, it improves overall coding quality and compliance while providing the ability to access audited and scored records for education, review and process improvements. Based on OIG audit methodology and AHIMA's best practices standards, it supports accurate and compliant coding for both facility and professional fee records.

BENEFITS



Develop audit intelligence

Gain customizable audit information from interactive audit dashboards that are tuned to your specific coding compliance needs

Improve performance

Get trend and detailed analysis of individual and collective coding performance with easy-to-view and actionable management reports

Identify revenue impact

Acquire retrospective coding improvement knowledge and the resulting financial impact through included analytical tools

Expand benchmarking capabilities

Generate benchmarking metrics and analytics that enable insightful trend information to gauge and effect performance

FEATURES



Compliance program management

Use a comprehensive compliance solution that captures audit findings, generates scoreboards, and provides performance reports

Claims data aggregation

Collect data from disparate sources from spreadsheets, charts, providers and healthcare management systems into a single source repository for auditing

Audit workflow and operations management

Ensure consistency throughout the audit process with systematic production monitoring at all phases from sample selection, batch allocation, auditing, reporting and education

Dashboards and business analytics

Gain valuable audit intelligence, with customizable reports and dashboards that can be grouped by provider, specialty or facility

Secure, cloud-based solution

Access your compliance solution where and when you need it...securely!

GeBBS Healthcare Solutions, Inc.

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REPORTING & ANALYTICS



Capture and report on data that provides you analytical insights on:

- Detailed accuracy
- Error trending
- Documentation improvement opportunities
- Revenue variance
- RVU impact
- Compare regions, facilities, providers and coders



Coding and Documentation Compliance Audit Services

Our GeBBS' auditors are credentialed with an average of 10+ years of audit experience and systems expertise. We have worked with hundreds of hospitals, physician groups, and other healthcare companies to identify facility and professional fee coding and documentation inefficiencies, as well as deliver best practice provider and coder education.

Types of Audits Conducted:

- MS-DRG, APR-DRG and APC
- ICD-10 CM and PCS
- CPT/HCPCS
- Professional Fee
- Risk Adjustment – HCC and HIX
- Denial and Edit Management

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Case Study: Healthcare System Improves Coding Quality and Optimizes Reimbursement



Client: A healthcare system located in Florida partnered with GeBBS Healthcare Solutions to assist with coding documentation and validation review services, increasing their overall reimbursement by 5% and reducing rebills by 9%.

Challenge

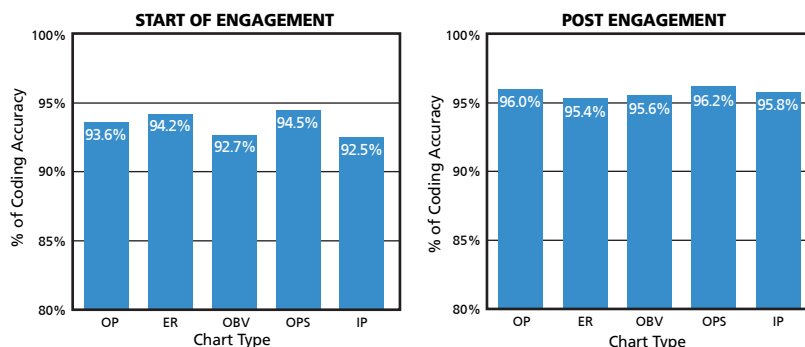
- Understaffed HIM team
- Untrained coding team for ICD-10 implementation
- Keeping DNFB down during ICD-10 training
- Lack of coding accuracy/productivity with existing vendors
- New system, CAC implementation
- Lack of coding quality assurance audits from existing vendors

The GeBBS Solution

In conjunction with the healthcare system's HIM & CDI management GeBBS was able to perform a baseline audit utilizing iCode Assurance -- identifying the system's weaknesses and determining which areas of their coding and CDI efforts were in need of more attention. iCode Assurance operated jointly with the health system's existing EHR and coding platforms eliminating any delays in the auditing process. The results of the audit identified the areas in which the healthcare system needed to ramp up their workforce.

Results

- Improved overall coding accuracy from 93.5% to 95.8%
- Improved client's ROM and SOI by 3.9%
- Improved client's CMI from 1.5873 to 1.6507
- Captured missed revenue opportunities, exceeding \$350K
- Tailored education for coders and physicians and provided staffing support



The GeBBS iCode Assurance solution provides hospitals and providers with the means to improve overall coding and compliance. The end result is an increase in the number of completely audited and scored medical records that can be revisited for training, education, review, reporting, and process improvements.



Highlights of this partnership:

- Began by performing a Comprehensive Audit. Pulled a percentage of charts over a selected period of time, reviewed the quality of clinical documentation and accuracy of assigned ICD-9-CM diagnosis, procedure codes, DRG's, APC's, HAC(s), discharge dispositions, and POA indicators.
- Secondary, conducted a Focused Audit. Targeted specific DRGs on a concurrent basis. During this time our internal auditors searched for inconsistencies, and tracked and trended results.
- Staffing Support. GeBBS provided resources to help the client stay current and keep their DNFB down to their desired level.
- QA Reports. The client is now receiving bi-monthly QA reports on all coders servicing their account. With access to iCode Assurance they now have the ability to see the latest QA reports and exactly how coders are performing, simply by logging-in to their iCode Assurance account.

**Want to improve your coding quality?
Get impactful results with GeBBS today!**

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