

# End-to-end Solution for Risk Adjustment



## Did you know?

53% believe risk adjustment would be improved by better documentation and data quality. <sup>1</sup>

## New Challenges Faced by Healthcare Organizations

Provider offices are struggling to remain open due to changing government policies.

Patients are now completing annual assessments via telehealth (making them ineligible for risk adjustment determination).

There is the potential risk of further pandemic outbreaks and COVID variants emerging.

A 2020 survey by Walters Kluwer showed that 67% of the survey participants spent more than 25% of their time on HCC risk adjustment.

### Chart Acquisition

HIPAA-compliant  
EMR CCD data exchange  
Chart retrieval status  
Concurrent and retrospective chart review  
Real-time Irretrievable chart troubleshooting

### RAF Score Reporting

Customizable reporting dashboard  
Flexible RAF score analysis

### HEDIS and STAR Capture

Capture over 60 quality metrics  
Unprecedented data transparency

## GeBBS' end-to-end Enterprise Solution for Risk Adjustment and Quality Initiatives

### Provider Support and Education

Performance benchmarks  
Education/training suggestions

### Reporting and Analytics

Robust data validation  
QA initiatives  
Complete workflow transparency

## Advantages of GeBBS' iCode Risk Adjustment

- ✓ Automated Code Scanning for Enhanced Accuracy
- ✓ Reduce Provider Abrasion
- ✓ Integrated Secure Provider Portal
- ✓ One Platform for RA and HEDIS
- ✓ NLP and AI-enabled Platform to Improve RAF Score Reporting
- ✓ Client-facing Visualizations and Dashboard
- ✓ Actionable Provider Education Reports



## Tangible Impact of iCode Risk Adjustment



**98%**

Abstraction Quality



**98%**

Data Captured on First Pass



**up to 30%**

Reduction in Chart Retrieval Costs



**0.75 Average**

Increase in RAF Scores



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