

Delivering a Seamless and Satisfied Patient Experience





Did you know?

- Inpatient coding errors is the primary reason for hospital complex claim denials.
- 61% of initial denials are owing to a technical/demographic error.

With the Evolution of Healthcare Consumerism, a 5-star Patient Experience Is Imperative!

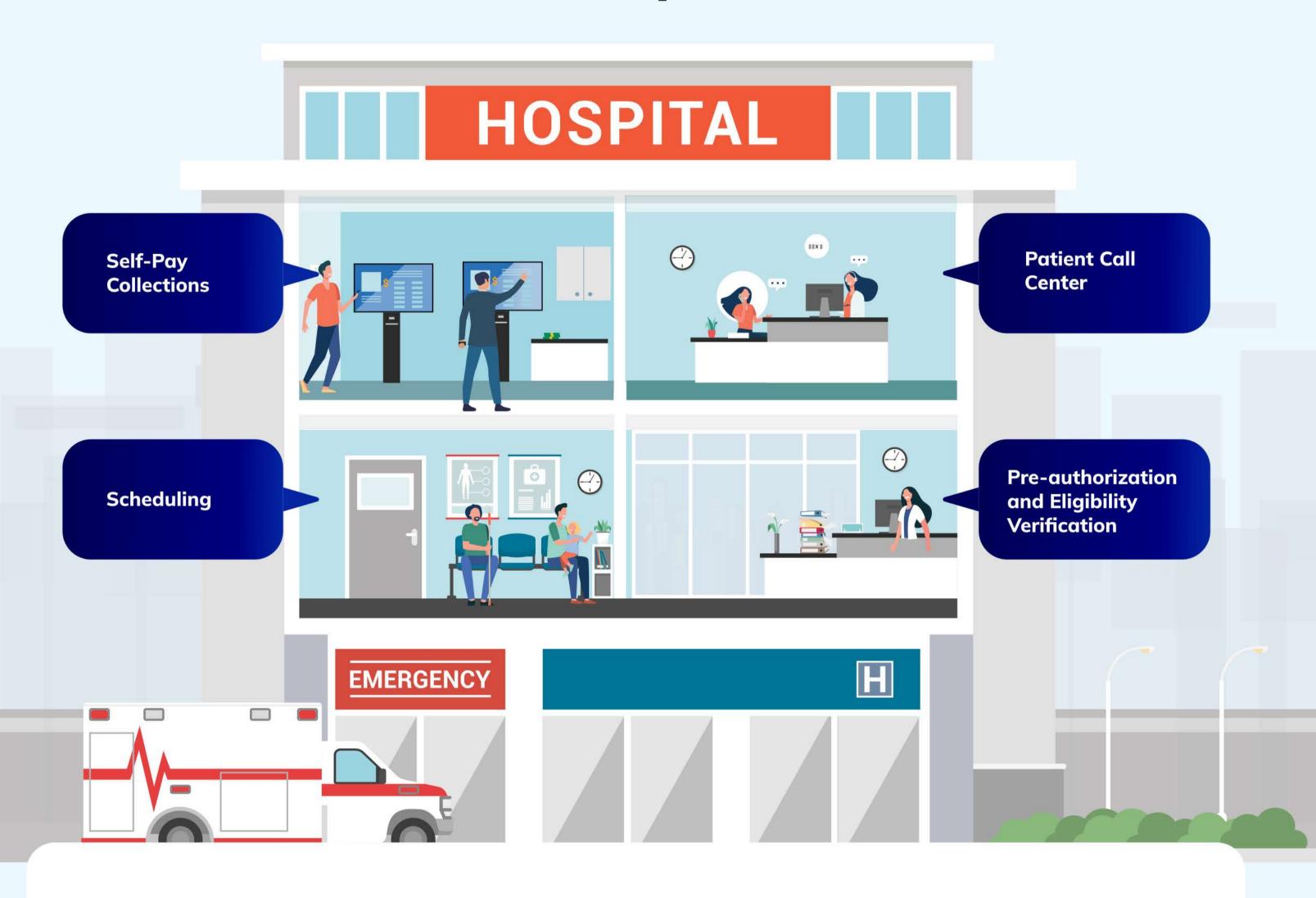


43% of millennials anticipate switching providers in the near future, and more than 60% of patients do their research before choosing or changing providers. ²



Providers have been experiencing a high number of no-shows and late cancellations.

GeBBS Can Help You Guarantee a Stellar Patient Experience



Comprehensive Patient Contact Solutions by GeBBS

- Real-time status of authorization requests by payers
- U.S. registered nurses for authorization verification and thorough peer review process
- Flex-staffing to manage peak call volumes

Staffing analysis using Erlang-C mode

- Bilingual Capabilities
- Track scheduled patient visits, visits history, late cancellations, and no-shows in one comprehensive resource, our Scheduling Dashboard.
- ✓ Digital messaging campaigns (text and dialer)
- Access to multiple payment modes such as web, phone, credit card, and e-checks

The GeBBS Advantage











¹ www.hcpro.com/HIM-326079-5707/News-Inpatient-coding-errors-top-reason-for-hospital-complex-claim-denials.html









