

iCB® by GeBBS is a robust, RPA-enabled workflow solution engineered to simplify and optimize credit balance management within healthcare organizations. Leveraging advanced robotic process automation (RPA), iCB® automates reconciliation, root-cause analysis, and refund packet creation, enabling healthcare providers to efficiently resolve credit balances.

Key Features:



Automated Workflow for Credit Balances:

Eliminates redundancies and manual processing.



Root-Cause Analysis and Prevention:

Identifies issues to prevent future credit balances.



Customizable Refund Packet Creation:

Tailored solutions for accurate and timely resolutions.



Real-Time Reporting and Insights:

Provides transparency for internal and external stakeholders.



RPA-Enabled Functionality:

Enhances operational performance with advanced automation tools.

Benefits:

01 Reduce Costs

- Save on costs in managing credit balances through automation.
- Minimize reliance on allocated staff with streamlined processes.
- Reduce overhead by eliminating manual reconciliation tasks.

02 Improve Productivity

- Enhance analyst productivity with automated workflows.
- Optimize processes for quicker credit balance resolutions.
- Support increased workload without additional staffing.

03 Enhance Accuracy

- Achieve near-perfect accuracy in credit identification and resolution.
- Streamline workflows to eliminate manual errors.
- Ensure data integrity with consistent and accurate credit balance management.

04 Prevent Future Challenges

- Proactively address root causes of credit imbalances.
- Utilize detailed analytical reports to monitor and predict trends.
- Implement long-term sustainable strategies to prevent recurring credit issues.

Real Results:

50%+

Cost Savings in Credit Balance Management

99%

Accuracy in Credit Identification and Resolution

50%

Increase in Productivity for Credit Balance Analysts

*Results may vary

Simplify Credit Balance Management with iCB®

Your trusted partner for providing secure and compliant revenue cycle management solutions

