

iCRA® is GeBBS' AI-enabled platform engineered to optimize risk adjustment workflows, enhance coding accuracy, and improve HEDIS and STAR metric capture. iCRA® leverages real-time analytics and a secure portal for seamless chart retrieval, delivering unparalleled transparency, efficiency, and superior outcomes for payers and risk-bearing providers.

Key Features:



Real-Time RAF Score Reporting

Dynamic dashboards track impact of diagnosis changes.



Comprehensive Chart Acquisition Tools

Provider-sensitive portals with easy EMR integration.



NLP & AI-Enabled Automation

Real-time targeted diagnoses for efficient coding.



Customizable Reporting Dashboards

Insights across plans, groups, and individual members.



Integrated HEDIS & STAR Abstraction

Analyze 60+ metrics to optimize CMS star ratings.

Benefits:

01 Enhance Accuracy

- Leverage AI and NLP to ensure precise code capture and reduce human error.
- Achieve higher first-pass data capture rates, minimizing the need for rework.
- Multi-layered validation processes to maintain coding integrity and compliance.

02 Optimize Provider Engagement

- Utilize encrypted, user-friendly portals to facilitate seamless provider interactions and reduce friction.
- Provide detailed benchmarking and analytics to help providers understand performance metrics and areas for improvement.
- Enhance provider collaboration through targeted training tools, fostering a culture of continuous improvement.

03 Streamline Costs

- Achieve a reduction in chart retrieval expenses through automated processes and optimized workflows.
- Minimize review redundancies, allowing staff to focus on high-value tasks and reducing overall labor costs.
- Implement scalable automation solutions that adapt to varying workloads, ensuring cost-effective operations.

04 Improve Financial Outcomes

- Increase Risk Adjustment Factor (RAF) scores, leading to enhanced reimbursements and financial stability.
- Identify and capture additional risk adjustment codes to maximize revenue potential.
- Utilize predictive analytics to forecast financial outcomes and strategically manage revenue streams.

Real Results:

25%+

Reduction in Average Review Time

Up to 30%

Reduction in Chart Retrieval Costs

0.75+

Average Increase in RAF Scores

Up to 98%

Data Captured on First Pass

**Results may vary*

Transform Risk Adjustment with iCRA®

Your trusted partner for providing secure and compliant revenue cycle management solutions

