

Resolve Credit Balance Issues With Intelligent Technology

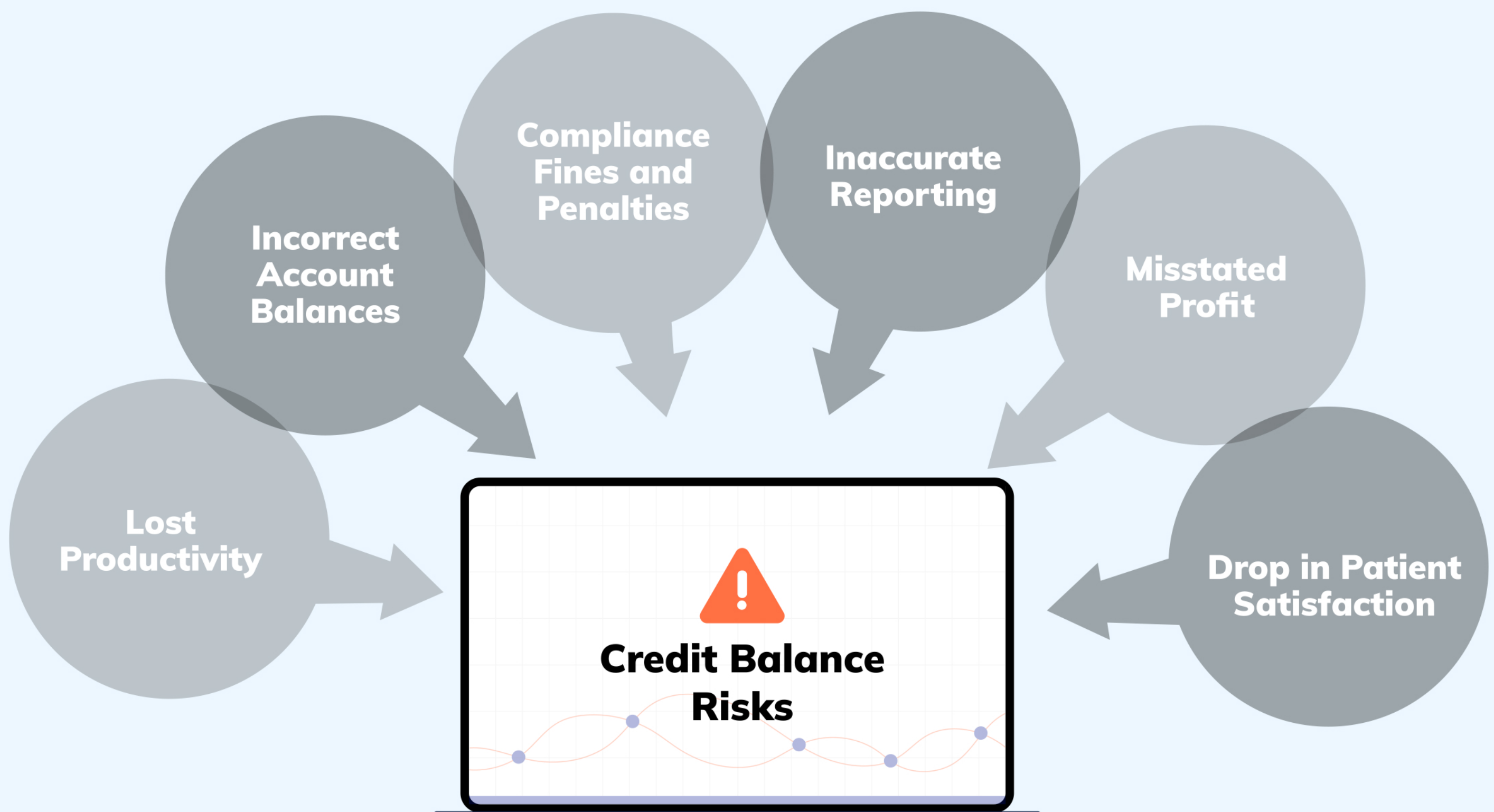
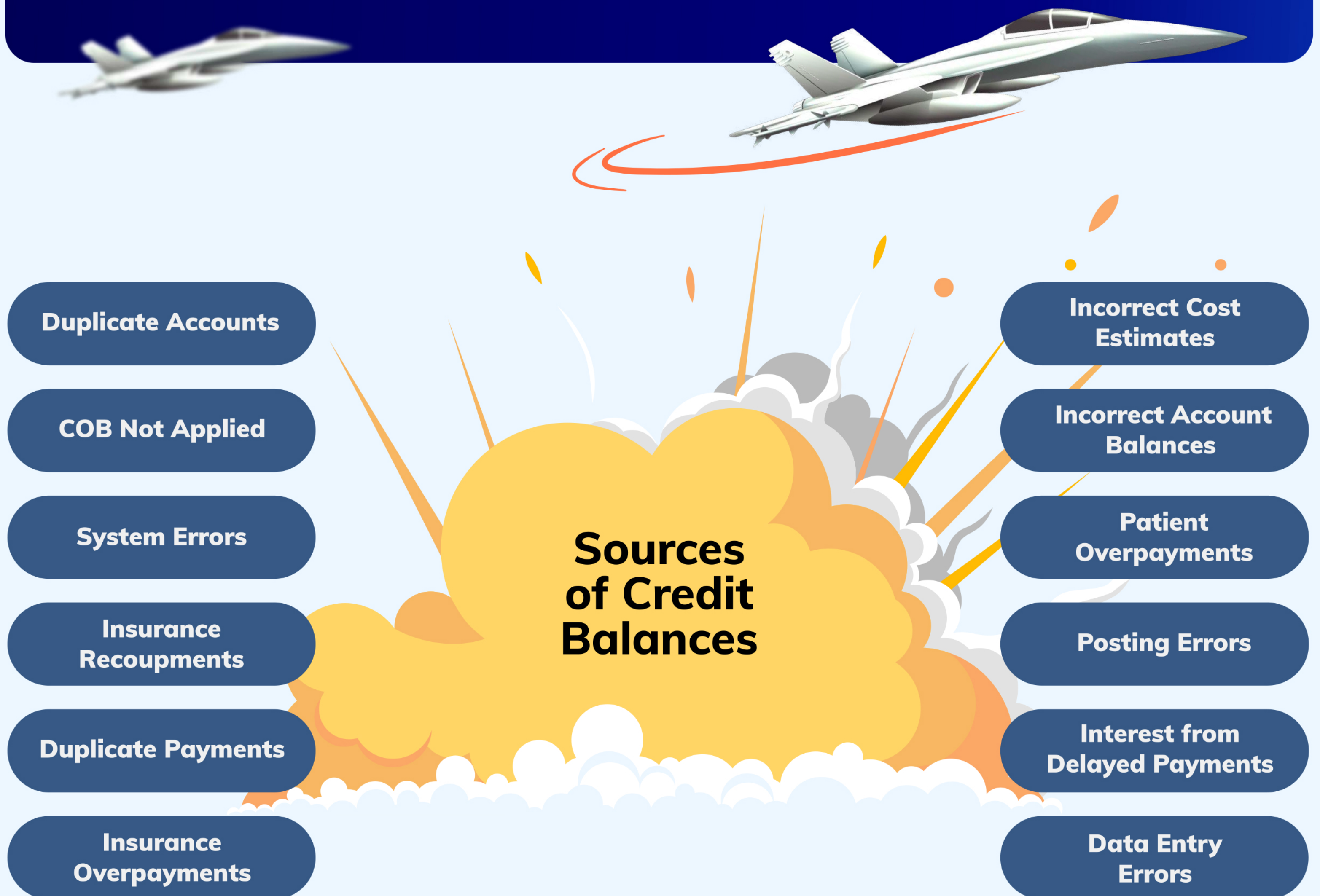


Did you know?

The Healthcare Financial Management Association (HFMA) says credit balances occur due to 3 major reasons:

- 55% incorrect posting of allowances
- 35% duplicate payments and overpayments by patients and payers
- 10% missed-postings ¹

HFMA calls credit balances the
“Stealth Aircraft of Hospital Patient Accounting”



GeBBS iCB[®] Intelligent Credit Balance Technology Helps Resolve These Issues

The GeBBS iCB platform is an automated workflow tool that helps credit balance reconciliation by automating relevant functionalities.

- ✓ Tracking and Trending
- ✓ Root Cause Analysis
- ✓ Exception Management
- ✓ Streamlined Workflow
- ✓ Refund Packet Management
- ✓ Real-time Reporting
- ✓ Reconciliation and Resolution
- ✓ User Time Log



Benefits of GeBBS' iCB Technology



Automated Resolution



Up to 200% Productivity Increase



Up to 50% Cost Decrease



99% Accuracy



Improved Compliance