

iCareOne is a unified AI platform that combines patient registration, scheduling, eligibility verification, prior authorization, and contact-center workflows to streamline patient access and reduce administrative costs through automation.

Key Features:



AI-Driven Smart Scheduling

Optimizes provider, facility, and slot selection



Automated Prior Authorization

Accelerates payer approvals using AI automation



Real-Time Eligibility Verification

Confirms insurance coverage instantly pre-visit



AI-Powered Contact Center

Inbound and outbound calls, SMS, email, automated reminders



AI Agent Assist

Guides agents with real-time insights and prompts



Multi-EHR Integration

Connects seamlessly across EHR and PM systems

Benefits:

- 01 Enhance Patient Experience**
 - Al scheduling improves convenience and transparency
 - Al-driven intelligent contact center deepens patient trust and engagement
- 02 Accelerate Revenue Cycle**
 - Automated pre-auth minimizes denials and delays
 - Clean claims accelerate reimbursement timelines
- 03 Boost Operational Efficiency**
 - Automation reduces 25% of manual workload
 - Al routing shortens call times and queues
- 04 Reduce Costs & Staffing Burden**
 - Intelligent workflows lower training requirements
 - Unified operations cut redundant manual work
- 05 Increase Patient Retention**
 - Smart reminders reduce no-shows by 20%
 - Personalized engagement increases patient loyalty

Real Results*

25%+ Higher Front-Office Efficiency

20%+ Reduction in No-Shows

30% Faster Scheduling Turnaround

25% Lower Administrative Costs

*Results may vary

Redefine patient access with iCareOne™ — where smarter automation meets connected care.

