Charge Entry Automation for Faster Claim Submission **(Middle End)**

GeBBS
HEALTHCARE SOLUTIONS
Forward ⬭ Thinking

75% **Faster Entry**

100% **Same-Day Claims**

3-4X **Productivity Boost**

Overview

A hospital system struggled with manual charge entry delays that slowed billing cycles and introduced avoidable errors. These inefficiencies delayed reimbursement and constrained scalability. GeBBS implemented an RPA-driven Charge Entry Automation solution to accelerate charge capture, validate accuracy, and enable same-day claim submission.

Opportunities & Challenges

The organization's manual charge processes resulted in:

- Significant staff time spent on data entry
- Charge errors leading to downstream claim edits
- Delayed claim submission and billing cycles
- Limited scalability during volume spikes
- Inconsistent charge-to-encounter linkage

Solution

Automated Charge Capture & Validation

GeBBS deployed RPA automation to:

- Extract charge data directly from EHR documentation
- Validate completeness and accuracy of charges
- Link charges automatically to patient encounters
- Submit clean claims immediately after validation

Outcomes

Charge Entry Time:
Reduced by more than 75%

Billing Speed:
Same-day claim submission enabled

Accuracy:
Fewer charge-related claim edits

Productivity:
3–4× more cases handled per user

Cash Flow:
Faster downstream reimbursement

Key Takeaways

- Faster charge entry accelerates cash realization.
- Automation eliminates repetitive data entry tasks.
- Clean claims improve payer responsiveness.

> " Charge entry no longer slows our billing. Claims now go out the same day, and errors have dropped significantly. "
>
> — *Revenue Cycle Director*

Conclusion

GeBBS' Charge Entry Automation transformed middle-end throughput—delivering faster, cleaner, and more scalable billing operations without increasing headcount.

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