Behavioral Health Revenue Cycle Management

Technology-Enabled RCM Across the Care Continuum

GeBBS HEALTHCARE SOLUTIONS
Forward Thinking

GeBBS combines behavioral health-trained administrative and revenue cycle teams with AI, automation, and scalable support to strengthen performance across mental health, substance use disorder, ABA, and inpatient and outpatient services.

Behavioral Health Challenges We Help Address

Scheduling & Intake
Registration gaps and scheduling before authorization is confirmed.

Authorization Gaps
Exhausted visits or units, expired approvals, and missed renewals.

Preventable Denials
Payer requirements, documentation gaps, and recurring rejections

Delayed Cash Flow
Aging AR, underpayments, and slow payer follow-up.

Key Features:



Patient Access

Appointment and crisis-call scheduling, registration, bilingual support



Authorization Management

Verify behavioral health benefits; track visits, units, renewals



Coding and Documentation

Review session notes, time-based codes, modifiers



Billing and Claims

Prepare and submit payer-aligned claims



Denials and AR Recovery

Investigate patterns; appeal denials, recover underpayments



Automation and Analytics

Automate tasks and track RCM performance

Benefits:

01 Improve Reimbursement Readiness
- Identify eligibility and authorization gaps
- Align documentation with billed services

02 Reduce Denials and Rework
- Validate claims against payer requirements
- Address recurring denial root causes

03 Accelerate Revenue Realization
- Prioritize payer follow-up and aging AR
- Identify underpayments and support appeals

04 Expand Operational Capacity
- Automate claim-status checks and EOB retrieval
- Scale onshore, nearshore, and offshore support

05 Strengthen Financial Visibility
- Track denial trends, aging AR, and productivity
- Use analytics to guide workflow improvements

Real Results*

30–40% Cost Savings

96%+ Coding Accuracy

95%+ Calls Answered Within 20 Seconds

20%+ Reduction in AR Days

*Results may vary

Strengthen your behavioral health revenue cycle with GeBBS.

HITRUST · AICPA SOC · ISO 27001 · PCI DSS COMPLIANT 443LABS · NIST CSF

(888) 539-4282 | www.gebbs.com | sales@gebbs.com