

Behavioral Health Revenue Cycle Management

Technology-Enabled RCM Across the Care Continuum

GeBBS combines behavioral health RCM expertise with AI, automation, and scalable support to improve revenue cycle performance for mental health, substance use disorder, ABA, and inpatient and outpatient providers.

Key Features:



Patient Access

Scheduling, registration, and bilingual patient engagement



Authorization Management

Verify benefits; track authorized visits, units, renewals



Coding and Documentation

Review session notes, time-based codes, modifiers



Billing and Claims

Prepare and submit payer-aligned claims



Denials and AR Recovery

Manage appeals, follow-up, aging AR



Automation and Analytics

Automate tasks and track RCM performance

Benefits:

- 01 Improve Reimbursement Readiness**
 - Identify eligibility and authorization gaps
 - Align documentation with billed services
- 02 Reduce Denials and Rework**
 - Validate claims against payer requirements
 - Address recurring denial root causes
- 03 Accelerate Revenue Realization**
 - Prioritize payer follow-up and aging AR
 - Identify underpayments and support appeals
- 04 Expand Operational Capacity**
 - Automate claim-status checks and EOB retrieval
 - Scale onshore, nearshore, and offshore support
- 05 Strengthen Financial Visibility**
 - Track denial trends, aging AR, and productivity
 - Use analytics to guide workflow improvements

Real Results*

30–40% Cost Savings

96%+ Coding Accuracy

95%+ Calls Answered Within 20 Seconds

20%+ Reduction in AR Days

*Results may vary

Strengthen your behavioral health revenue cycle with GeBBS.

